POA

£220

£70



STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (funeral director's charges only)	£ 2,100
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.	S
Taking care of all necessary legal and administrative arrangements	£ 600
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care	£ 150
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's branch premises	£ 360
Providing a suitable coffin – this will be made from light oak foil finish MDF	£ 400
Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer)	£ 40
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle	£ 550
UNATTENDED FUNERAL This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but attend the burial or cremation itself.	ut they do not
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Burial (tuneral director's charges only	£999
Burial (funeral director's charges only	
Cremation (funeral director's charges plus the cremation fee) ²	
Cremation (funeral director's charges plus the cremation fee) ²	£999
FEES YOU MUST PAY In this local area, the typical cost of the burial fee for local residents is	
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FEES YOU MUST PAY In this local area, the typical cost of the burial fee for local residents is For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to	£999
FEES YOU MUST PAY In this local area, the typical cost of the burial fee for local residents is For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	£999
FEES YOU MUST PAY In this local area, the typical cost of the burial fee for local residents is For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees. For an attended cremation funeral, the cremation fee ²	£1,375
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FEES YOU MUST PAY In this local area, the typical cost of the burial fee for local residents is For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees. For an attended cremation funeral, the cremation fee ² In this local area, the typical cost of a cremation for local residents is Please discuss any specific religious, belief-based and/or cultural requirements that you have with us. ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your third party to supply them. Examples include: Additional mileage (price per mile) Additional transfers of the deceased person's body on a separate occasion to the committal (e.g. to their home, to a place of worship the night before, etc.) (price per transfer) Collection and delivery of ashes	£1,375 £1,124 r behalf) for a £1.50
FEES YOU MUST PAY In this local area, the typical cost of the burial fee for local residents is	£1,375 £1,124 r behalf) for a £1.50 £360

1 This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.
2 In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation

services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and

Services supplied outside of normal office hours

Limousines (Per vehicle)

Additional pallbearer (per person)



IMPORTANT INFORMATION

LOCAL CREMATORIUMS The times and price information: Parndon Wood	
Adult service (45 minutes slot with 30-minute service)	£1,170
Early / off peak service cremation fee	£815
Direct unattended cremation	£525
Mandatory surcharges	£0
Woollensbrook	
Adult service (45 minutes slot with 30 minute service)	£1,170
Early / off peak service cremation fee	£815
Direct unattended cremation	£525
Mandatory surcharges	£0

TERMS OF BUSINESS

These terms and conditions tell you how we will provide goods and/or services to you, how you and we may change or end the contract and other important information. Please read them carefully before we agree your arrangements

- 1. OUR CONTRACT WITH YOU

 1. For furends, or occeptions of your order will take place when we tell you that we are able to provide you with our services, which we will also confirm in writing to you, of which point a contract will come into existence between you and us. You accept that we may incur costs in providing services to you before the contract commences and you further agree that if you subsequently decide not be proceed we may find you gree with the providence of your order will be proceed with the providence of your order will be proceed with the providence of your order will be provident you will be provident to the providence of your order will be provident you will be you be accept, it of which privat a contract will come into existence between you and us.

 1.3 If we are unable to accept part of all of your order, we will inform you of this in writing and will not charge you for the goods or service. This might be because the goods are out of stock, because of unexpected limits on our resources which we could not reasonably plan far, because we have identified an error in the price of exception for 16 goods or services, and you will not be provident to you will be provident you will be provident you will be you will be provident you will be you will not you make year.

 2.1 We will provide the goods and/or services to you set out in your order.

 2.2.2 the goods we provide to you will.

 2.2.1 corresponds to the description and any specification you garee with us (see clause 11 below); and

 2.2.2 be of the provident you will.

 3. YOUR BIGHT TO MAKE CHANGES

 3. If you with no make a change to the goods or services you have ordered please contact us. We will let you know doud any changes to the price of the goods and/or services you where ordered please contact us. We will let you know thou doubt whome you will not you know toold any changes to the price of the goods and/or services, the liming of supply or anything else which would be necessary as a result of your requested change and ask you to confi

- 5. PROVIDING THE GOODS AND SERVICES

 3. If there is not your of delivery of thought (i.e. observed in cases) will inform you of the cost over the telephone or in writing.

 5. If there is not your of delivery of thought (i.e. observed in cases) will inform you of the cost over the telephone or in writing.

 5. During the order process we still gree with you the estimated delivery date for any goods and the provision of any services.

 5. If you will not be poods, and they will be your responsibility, from the time we deliver the goods to the oddress you gore as.

 5. We will not not estimate the poods, and they will be your responsibility, from the time we deliver the goods to the oddress you gore as.

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 5. We will not not estimate the poods and the pool of processing the property, and the provision of the pool of the p

- legious or services advised to you are correct. However please see clause 6.3 for what happens if we discover an error in the price of the goods or services you order.

 On garee that you are responsible for paying us the full price of the goods or services when such payment falls due, before, and irrespective of the receipt of day you are desired and the price of the goods or services when such payment falls due, before, and irrespective of the receipt of day young due from any third party, including but not limited to any Covernment contribution.

 6.3 It is always possible that, despite our best efforts, some of the goods or services we sell may be increaredly priced. We will normally becke prices before accepting your order date is best han our stated price of your order date, we will charge the lower amount. If the correct price of the goods and/or services all your order date is higher than the price stated to you, we will contaid you for your instructions before we accept your orders.

 6.4 If you must pay for the goods and/or services within 7 working days of us providing you with a valid innoice.

 6.3 If you do not make any payment to us by the due date we may change interest to you on the overdue amount of the rate of 2% a year above the base lending rate of the Bank of England from time to time. This interest shall accure on a daily basis from the due date until the date of actual payment of the overdue.

 6.4 If you think on a mixed any payment to us by the due date we may change interest to you on the overdue amount of the rate of 2% a year above the base lending rate of the Bank of England from time to time. This interest shall accure on a daily basis from the due date until the date of actual payment of the overdue.

 6.4 If you think on a mixed any payment to us by the due date were any payment of the overdue.

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- 6.7 We may also charge you for any reasonable costs and expenses incurred as a result of your follure to pay amounts as they fall due.
 7.1 Exercising your right to make your midd (Consumer Contracts Regulations 2013). For mad good or anxieties bookyd over the telephorus, by exchange of 27.1 Exercising your right with the properties of the properties of

- 8. OUR RIGHT TO END THIS CONTRACT

- 8.1 We may end the contract for goods or services at any time by writing to you it:
 8.1.1 you do not make any payment to swhen it is due and you still do not make payment within 30 days of us reminding you that payment is due; or
 8.1.2 we find out that your belongings have been taken away to pay off your debts, or a receiving order has been made against you.
 9. OUR RESPONSBUIT FOR LOSS OR DAMAGE SUFFEED BY YOU
 9.1 Our thicklify for any loss or damage you suffer that is a foreseeable result of our breaking this contract or our failing to use reasonable care and skill is limit to the total contact price due by you to us. We are not responsible for any loss or damage that is not foreseable. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time the contract was made, both we and you knew it might happen, for example, if you discussed it with us during the order process.
- order process.

 9.2 We shall not be liable for any loss or damage to your property or that of any other person unless caused by our negligent action or breach of the contract by
- vs.

 3. Nothing in these terms shall operate so as to exclude, limit or restrict our liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation or for any other liability the exclusion or limitation of which is not permitted by English low.

 10. ELAVING EVENTS

 10. I We will not be liable or responsible for any failure to perform or delay in the delivery of any goods or services in the event of any strike, lock out, trade diapute, accident, fire, flood, inchement weather, or any natural disaster or and of God or any contingency whatsoever beyond our responsible for certain for the control of "Delayin Event" of Elegisting the delivery of the goods or services ordered by you. Such suspension or concellation shall not constitute a breach of control between us, nor a you be entitled to claim for any loss or damage howosever irange as or earloid of Delaying Event

 11. OCIDIS AND SENICES SECRICATION.

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- 11.2 If we are mixing the goods to measurements and/or providing the services to the properties of the image in our brochuse as natural variations in 11.2 If we are mixing the goods to measurements and/or providing the services to the good from the providing to the services to the good from the providing to the services to the good from the providing to the services to the good from the providing to the services and/or specification and control or the providing to the services and the providing to the services and proper efforts to care for the deceased's body and may carry our recognised embolming procedures in order to keep the deceased's body in a viewable table.

 12.1 We make reasonable and proper efforts to care for the deceased of our properly at any time and challing, but without limitation, if the deceased street from an or where you have caused for the coffine to be closed excessed.

 12.3 Unless arising from a negligent action or breach of the control by us, and we shall not be liable for:

 12.3.1 loss of any eyewlest, clothing or personal effects of the deceased with embodinging but with the deceased but belonging to any other person. We strongly recommend that no valuable items are left on or with the deceased; and

- OBILIDARIES

 1 We do not provide obituaries for clients; we believe this is a very personal item and prefer families to do this for themselves HOW WE MAY USE YOUR PERSONAL INFORMATION

DISCLOSURE OF INTEREST

Ultimate Owners: Moss Funeral Directors is an independent Funeral Director which serves local families. The business registered office is at 2A Cambridge Road, Sawbridgeworth Essex CM21 9BS

Financial Interests in Price Comparison Websites: Moss Funeral Directors does not have any business or material financial interests in price comparison websites that compare Funeral Director Services and/or Crematoria Services and their respective prices Charitable Donations: Moss Funeral Directors has not made any material charitable donations (greater than £250) to third parties or charities connected to the funeral sector in the last 12 months.